



Appointment Cancellation Policy

Our goal is to provide quality medical care in a timely manner. Our Appointment Cancellation Policy enables us to better utilize available appointments for our patients in need of medical care.

Cancellation of an Appointment:

In order to be respectful of the medical needs of other patients, please call Bainbridge Pediatrics promptly if you are unable to attend an appointment. This allows the appointment time to be reallocated to someone who is in urgent need of treatment. If it is necessary to cancel your scheduled appointment, we require that you call at **least 24 hours in advance**. Appointments that are canceled late (less than 24 hours prior to) will be considered as a "no-show".

How to Cancel Your Appointment:

To cancel appointments, please call 206-780-5437. If you do not reach the receptionist you may leave a detailed message on the voice mail. If you would like to reschedule your appointment, please be sure to leave us your phone number and let us know the best time to return your call.

Missed Appointment Policy and Fees

A "no-show" is someone who misses an appointment without cancelling it prior to 24 hours of the appointment. Any "no-show" will result in a fee of \$50.00 billed to the patient's account for the first offence. The second offence will be a \$100.00 fee and after three offences your family may be discharged from our practice.